

# Different Journeys

## Conflict or Issue Resolution Process

Different Journeys aims to provide a high quality, fair, comfortable and inclusive environment for everyone – staff from participating organisations, volunteers, teens, parents and/or carers.

However, we understand that we can always improve. We welcome your feedback, whether you want to advise us about a positive experience you've had; or provide constructive criticism and/or suggestions on how we can improve by contacting the Different Journeys committee via phone: 0490 774 068 or email: [differentjourneys@gmail.com](mailto:differentjourneys@gmail.com).

### Conflict or Issue Resolution Process: Committee Related

If the complaint relates to the misconduct of a Different Journey Committee Member:



The Different Journeys Board Chair and Deputy Chair will meet to discuss the complaint, along with the Chair Executive Office as required, and find appropriate ways to resolve same.

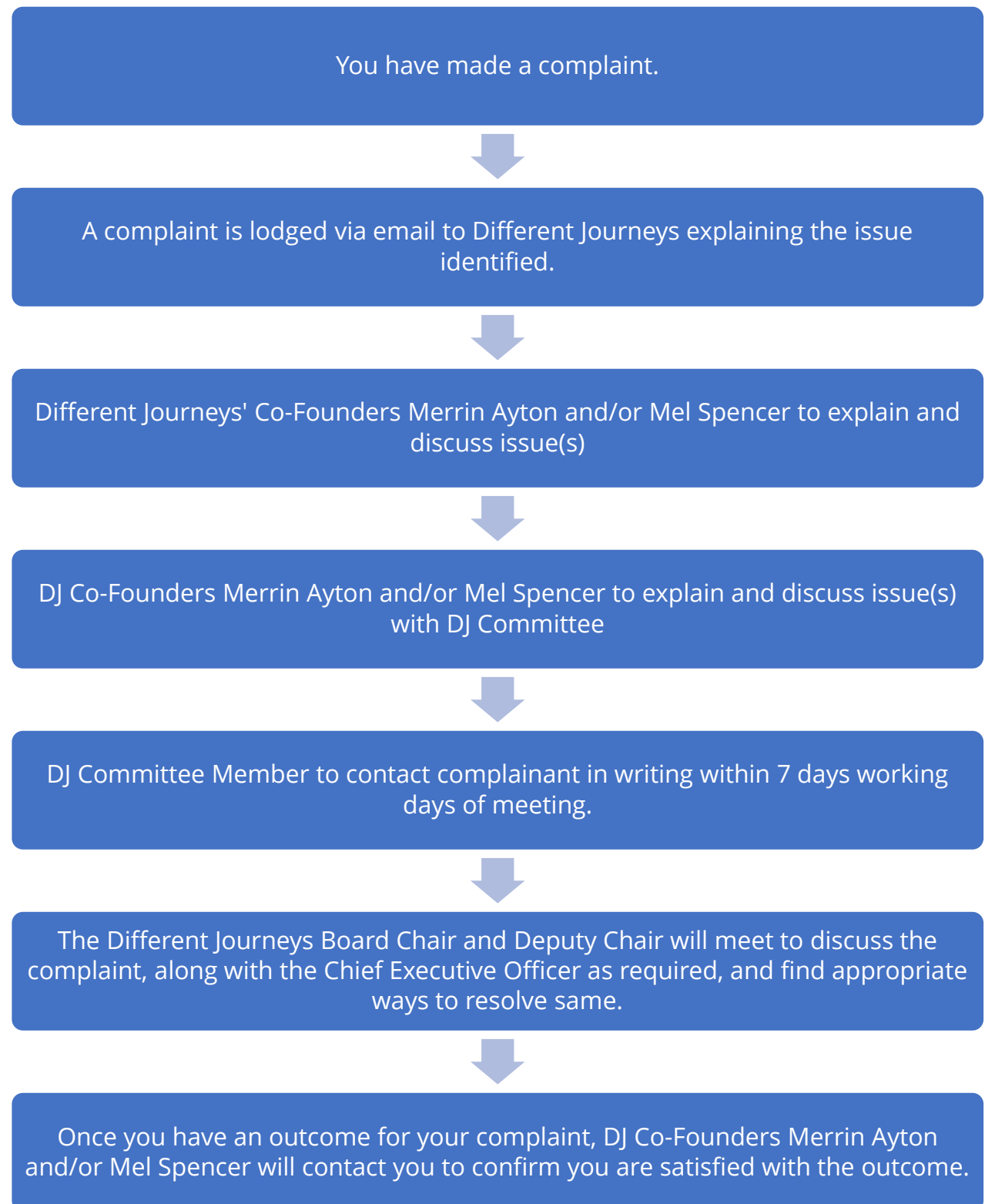
*We Support Celebrations*

*We Provide Connections*

*We Create Communities*

# Different Journeys Conflict or Issue Resolution Process

## Conflict or Issue Process: Non-Committee Related



*We Support Celebrations*

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